- SMART Factory Trained Installers and Electrical Contractors
- SMART Authorized Warranty Service Provider
- SMART Contractor for three School Boards in Ontario
- Custom SmartBoard installations
- Free site visits, estimates and equipment consultations
- Maintenance programs
- Sales of SMART USB Speakers, genuine factory parts such as: pens/pentrays, projector lamps, USB/VGA/RCA cords
- SmartBoard firmware upgrades
- Sameday SmartBoard Service
- Experienced installers have completed over 300 custom installations
- ✓ Data/Power sales and service





Sometimes the hardest part of creating a lesson activity is coming up with creative ideas. One place you can look for inspiration is **SMART**'s education solutions website, an online resource hub for classroom solutions, educator resources, programs, news, and research for educators.

Select this link www.education.smarttech.com and select Educator Resources and then Lesson Activities to browse Notebook software lesson activities created by teachers and organized by curriculum standards.



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Did you know?

- A regularly scheduled maintenance program ensures that all warranty repairs be done before the end of the warranty period
- 2. As software automatically updates every 30 days so must the SmartBoard firmware on the board itself. Our North Star Smart Service program eliminates computer software conflicts by updating the firmware application on the SmartBoard controller. Firmware and software updates, product registration, orientation, sales and service. Your full-service SmartBoard provider.
- 3. Free product registration extending your SmartBoard warranty from 2 years to 5.
- 4. Warranty ensured installations and worry free service at your fingertips.
- 5. We can design SmartBoard interactive systems for all your presentation needs.
- Did you know that North Star Electric sells VGA cables and splitters, genuine factory replacement SmartBoard parts, factory replacement projector lamps and more.
- Visit our website for handy SmartBoard tips and helpful hints on how to better use your SmartBoard
- Having a problem with your SmartBoard?
 We are your Board Office approved
 SmartBoard contractor.
- 9. Need help right away? E-mail smartservice@northstarelectric.ca
- 10. Did you know that we rent and lease SmartBoards and projection equipment as well as everything you need for a successful presentation? Visit www. northstarelectric.ca and follow the SMART tab for more information.

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Service program
pays for itself—
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Tips

- If you want to do a right mouse click you can simply touch and hold the area of the screen where you want to make a right-click. After a few seconds of pressing and holding the area, the right-click button menu appears.
- If you accidentally delete your notes (maybe you bump the interactive whiteboard while you're replacing the pen into the pentray), you can press the Click Here to Restore Writing icon that appears in the bottom-right corner of the screen to get them back — as long as you press the icon before you pick up the pen again.
- The ready light on the bottom right hand corner of the interactive whiteboard tells you the status of the board. A red light indicates that the interactive board has power but is not communicating with your computer, or the software is experiencing difficulty. Check the USB connection.

Green (solid) You're up and running!

Green (flashing) The SMART Board driver isn't installed; or if it's installed, it isn't running. Verify that the driver's installed (if it isn't, install it or email: smartservice@northstarelectric.ca for a technician's help) If the ready light continues to flash green you may want to contact us for assistance.

Amber (solid or flashing) This interactive whiteboard is in Service mode. To reset it, simply disconnect and reconnect the USB cable.

Email smartservice@northstarelectric.ca for fast and friendly service you can count on!